



Membership Services for Behavioral Health for Children and Adolescents contact list

<b>Carrier name</b>	<b>Phone number</b>	<b>Other information</b>	<b>Denial appeal information</b>
Aetna Health Inc.	1-888-632-3862 for Indemnity/PPO plans 1-800-624-075 for HMO-based plans		<a href="#">Claim Denials</a>
Allways Health Partners. Inc.	866-414-5533	customerservice@allways health.org	
Blue Cross/Blue Shield of Massachusetts HMO Blue, Inc.	1-800-444-2426		<a href="#">Appeal and Grievance Program</a>
BMC Health Net Plan, Inc.	888-217-3501, ask for a CBHI Clinician	781-507-3900 Elizabeth Bosworth, might take 1-2 business days to get a response	<a href="#">Sign in - Member Portal</a>
Cigna Health & Life Insurance Company	1 -800-997-1654		<a href="#">How to File an Appeal or Grievance</a>
ConnectiCare of Massachusetts, Inc.	1-877-530-1222 (TTY: 711) for Access Health CT plans and SOLO 1-877-224-8221 (TTY: 711) for Medicare		<a href="#">Members - Secure messaging</a>
Fallon Community Health Plan, Inc.	888-877-7182, ask for a CBHI Clinician		<a href="#">Appeals and Grievances</a>
Harvard Pilgrim Health Care, Inc.	888-777-4742		<a href="#">Log in to Harvard Pilgrim</a>
Health New England, Inc.	413-787-4004 for direct line, 800-310-2835 (TTY: 711) for toll free		<a href="#">Complaint/Appeal Request Form</a>
Tufts Associated Health Maintenance Organization, Inc.	617-972-9400, main phone number		<a href="#">Complaints, Grievances and Appeals</a>
Tufts Health Public Plans, Inc.	888-257-1985, behavioral health team		<a href="#">Complaints, Grievances and Appeals</a>
UnitedHealthcare Insurance Company	1-888-735-5842, Massachusetts health insurance options		<a href="#">Sign in</a>